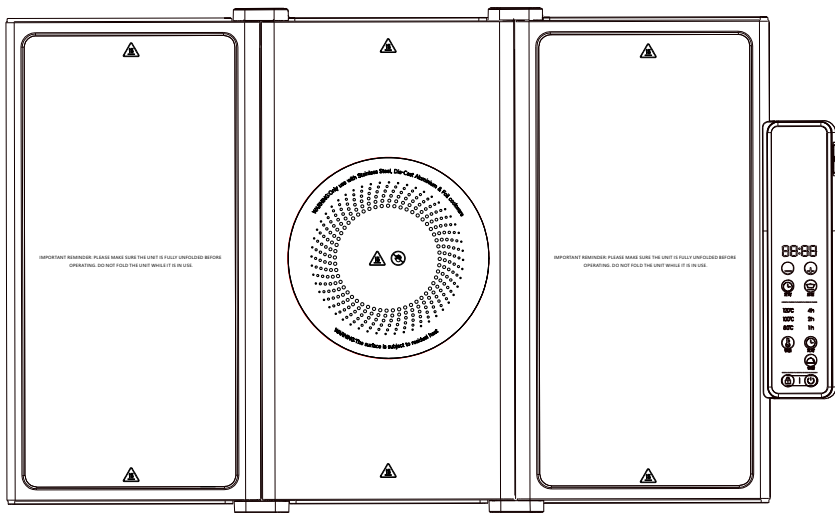


# morphy richards®

smart ideas for your home

## Electric Foldable Food Warmer with Hot Plate



Model: MRFW15WT

### INSTRUCTION MANUAL

Read these instructions carefully before using this appliance for the first time.

STORE THESE INSTRUCTIONS CAREFULLY

For product hints and tips plus more join us at

[www.morphyrichards.com.au](http://www.morphyrichards.com.au)



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## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

To reduce the risk of fire, electric shock, injury to persons or damage to property, follow basic precautions including the following:

- **WARNING:** Do not touch hot surfaces.
- **WARNING:** Misuse of appliance could cause personal injury.
- **WARNING:** Do not leave the appliance unattended while operating.
- **WARNING:** Do not use the appliance if the surface is cracked or broken.
- Make sure to remove all paper and cardboard before first use.
- To protect against electric shock, do not immerse power cord, plug, or appliance in water or other liquid.
- Keep the appliance and its cord out of reach of children.
- This appliance is not intended to be operated by means of an external timer or a separate remote-control system.
- This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with this appliance and children should be watched carefully to avoid scalding them.
- In the absence of supervision, the cleaning and maintenance work should not be done by a child.

## IMPORTANT SAFETY INSTRUCTIONS

- Use of accessories not recommended or sold by the original manufacturer may cause risks of fire, electric shock or personal injury.
- This appliance must be used in accordance with the instructions and must not be used for other purposes.
- Metal objects, such as knives, forks, spoons and covers should not be placed on the surface because they may become hot.
- Do not store any packing material, cardboards or plastic while the appliance is not in use.
- Make sure the knobs are turned off before disconnecting the appliance.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- Appliance must be used unfolded. Do not power on the unit when folded. The appliance will shut off automatically if the panels are folded more than 90° during operation.
- This appliance shall not be used for clothes, heating or other purposes except cooking food.
- Only use with stainless steel, die-cast aluminium & foil cookware on the high temperature hot plate zone.
- Do not fold the product within 10 minutes after using the electric ceramic hot plate zone.
- Do not heat food directly on the surfaces.

## IMPORTANT SAFETY INSTRUCTIONS

### Location

- For indoor use only. Do not use outdoors or near water.
- Inflammable and explosive objects should not be placed near the appliance.
- The appliance should be positioned on a horizontal table top heat-resistant surface away from water.
- Keep the appliance away from non heat-resistant materials such as carpet, table, cloth, disposable table cloth, tissue paper and plastic.

### Power Cord

- **WARNING:** This appliance should NOT be used with extension leads and/or power boards.
- The power cord should reach from the socket to the appliance without straining the connections.
- Remove the plug from the socket, grasp the plug and pull out the power cord, do not pull on the cord directly.
- Do not let the cord hang over the edge of the table or counter and keep it away from any hot surfaces.
- Do not let the cord run across an open space e.g. between a low socket and table.
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- The power cord should be placed under the machine body during use, otherwise the power cord may be damaged or an accident may occur.

## IMPORTANT SAFETY INSTRUCTIONS

### Personal Safety

- **WARNING:** Do not use the appliance if surface is cracked or broken.
- **WARNING:** Turn off the appliance if surface is cracked or broken to avoid electric shock.
- **WARNING:** Do not place the metal objects such as knives, forks and spoons on the surface on the appliance it may become hot.
- **WARNING:** Do not put more than 5kg on the appliance to avoid the crack on the heating surface.
- **WARNING:** The surface temperature of the hot plate area is high, please use with caution.
- Unplug from outlet when not in use and before cleaning. Allow to cool completely before removing or adding parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged lead or plug, or after an appliance has malfunctioned, or has been dropped or damaged in any way.
- Do not use plastic, paper, aluminium or cloth on the heating surface. Only use metal containers on the cooking area.

### Treating Scalds

- Run cold water over the affected area immediately. Do not stop to remove clothing, seek medical advice quickly.

## IMPORTANT SAFETY INSTRUCTIONS

### Electrical Requirements

- **WARNING:** This appliance should NOT be used with extension leads and/or power boards.
- Check that the voltage on the rating label of your appliance corresponds with your house electricity supply which must be A.C.
- Ensure the grounding wire is properly grounded to avoid leakage.

### READ CAREFULLY AND KEEP FOR FUTURE REFERENCE



**CAUTION: HOT SURFACE**

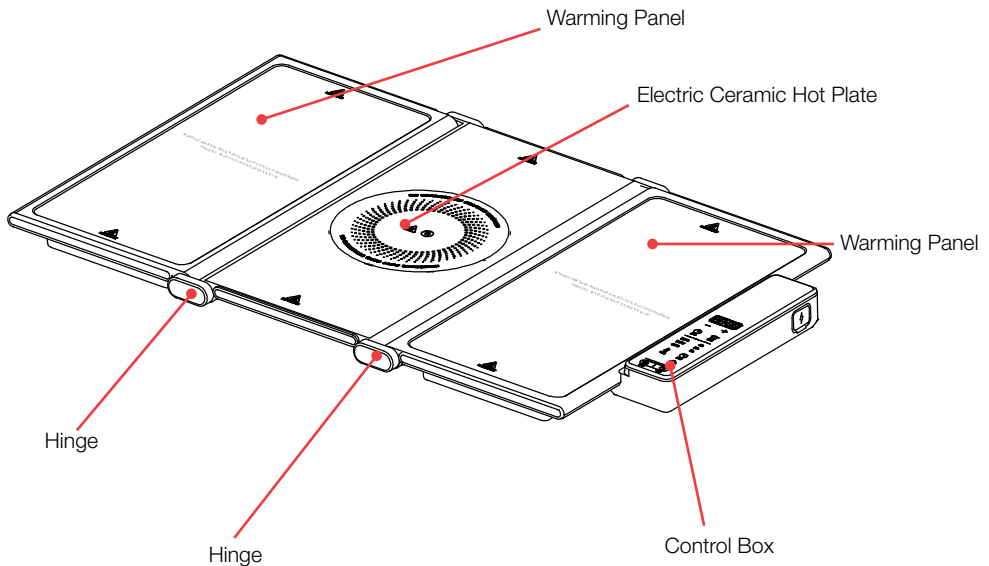
**PLEASE BE AWARE OF HOT SURFACES**

**HANDLE WITH CARE**

## SPECIFICATIONS

Model:	MRFW15WT
Colour:	White
Rated Power:	1400W
Rated Voltage & Frequency:	220-240V~ 50-60Hz
Warming Panels Temperature Settings:	3
Warming Panels Temperature Range:	80°C-120°C
Hot Plate Temperature Settings:	7
Hot Plate Temperature Range:	150°C-500°C
Timer Settings:	3
Dimensions (W x D x H):	680 x 420 x 32mm
Net Weight:	3.68kg

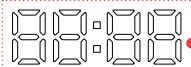
## PRODUCT OVERVIEW



# CONTROL BOX

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Hot Plate Operation Area



Display

Decrease



Increase

Timer



Hot Plate Mode

Warmer Temperature Display

120°C

100°C

80°C

4h

2h

1h

Warmer Timer Display

Warmer Temperature



Timer

Warmer Operation Area



Warmer Mode

Child Lock



Power Button



## CONTROL BOX

### Power Button

1. After the power is turned on, the power button will flash.
2. Press the power button to activate the product to enter the standby mode.
3. If there is no further operation within 60 seconds, it will return to the power on mode.
4. Press the power key again to return to the standby mode.

### Child Lock


1. To activate the child lock, press and hold the child lock button for 2 seconds in the standby mode (the child lock key will illuminate).
2. To deactivate the child lock, press and hold the child lock key again for 2 seconds (the child lock key light will turn off).
3. To turn off the warmer while the child lock is activate, long press the power key for 2 seconds.

## HOT PLATE OPERATION AREA

**NOTE:** The product has a high temperature electric ceramic hot plate in the centre of the middle panel (see product overview diagram on page 7). This zone is designed to be used with stainless steel, die-cast aluminium & foil cookware only when using the Hot Plate mode.

### Hot Plate Mode Button

1. Press and hold the Hot Plate Mode button to start heating the cooking zone. The unit starts heating in default temperature setting P1 (150°C). The cooking zone has seven temperature settings from P1 (150°C) to P7 (500°C) and can be adjusted by pressing the Increase or Decrease buttons.

2. The default time for the Hot Plate mode in P1 is 45 minutes. This can be adjusted by pressing the timer icon  and then increasing or decreasing using the + or - buttons while the timer button and time remaining flashes. See Timer Button section below.

**WARNING:** The surface temperature of the hot plate area can be extremely hot, please use with caution.

**Increase Button** 

Press the + button to increase the cooking temperature setting or press the timer button and while it flashes, press the + key to increase the cooking reservation time.

To pause cooking, press the cooker mode button again.

**Decrease Button** 

Press the - button to decrease the cooking temperature setting or press the timer button and while it flashes, press the - key to decrease the cooking reservation time.

**Timer Button** 

Press the timer button to display the current working time. You can adjust the remaining time by pressing the Increase or Decrease buttons while the timer button and time remaining flashes. The default time for the Hot Plate mode in P1 is 45 minutes.

Timer Range (hh:mm)	Temp Settings	Increase / Decrease Button	
		Short Press	Press + Hold
0:01 - 4:00	P1 - P3	+/- 1 min increment/ decrement	+/- 10 mins increment/ decrement
0:01 - 2:00	P4 - P7		

### WARMER OPERATION AREA

**NOTE:** The product is equipped with warming panels (see product overview diagram on page 7). Warming panels are suitable for Metal, Enamel, Glass, Ceramic, Stone & Foil cookware.

#### Warmer Mode Button

Press the warmer mode button in standby mode to start heating the panels with the default temperature of 100°C and warming reservation time of 2 hours. The Warmer mode button will illuminate.

#### Temperature Control Button

Press the temperature control button to adjust the temperature from any of the three allowable warming temperatures (80°C, 100°C or 120°C).

#### Timer Button

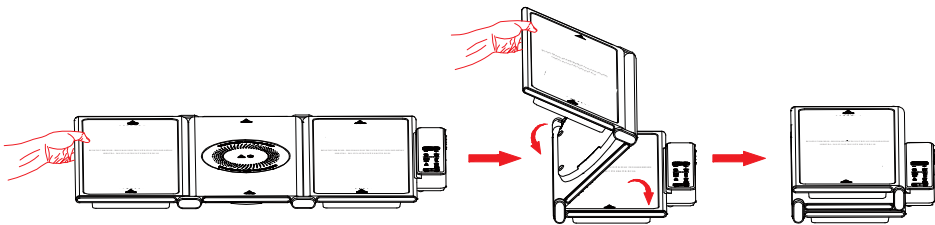
Press the timer button to adjust the warming countdown timer from any of the three allowable settings (1h, 2h or 4h).

**NOTE:** The control panel includes a hot plate operation area and food warmer operation area, which can work independently or simultaneously.

**NOTE:** During warming mode, the hot plate also heats, but for a short time. The default program automatically heats up for 2 seconds and stops for 34 seconds to reach a consistent 140°C. The temperature of the left and right Warmer panels are different from the hot plate. If you select from the three allowable warming temperatures (80°C, 100°C or 120°C). The hot plate will slowly heat up until it stabilizes and reaches 140°C. This enables you to have another area for warming food.

## BEFORE FIRST USE

1. Remove all packaging materials.
2. Thoroughly wash the product by hand with a clean cloth or paper towel. Do NOT wash it directly or immerse the product in water.
3. Check that all accessories are complete and the appliance is not damaged.
4. Hold the left heating plate (without control box), with your left hand and lift it up and place it on the table, as shown in figure below.




**NOTE:** During first use, the product may emit a slight odour. This is normal.











## OPERATING INSTRUCTIONS

1. Plug one end of the power cord securely to the control box's plug socket and plug the other end of the cord into a power socket.
2. The power button will flash once the power is turned on and a beep will sound. At this stage, only the power key is in use and the product is in standby mode.




### Hot Plate Mode

1. To activate the electric ceramic hot plate in the centre of the middle panel, press and hold the Hot Plate button  for two seconds. See diagram on page 14. The hot plate zone is designed to be used with stainless steel, die-cast aluminium & foil cookware only when using the Hot Plate mode.

## OPERATING INSTRUCTIONS

2. The unit starts heating in default temperature setting P1 (150°C). The hot plate has seven temperature settings from P1 (150°C) to P7 (500°C) and can be adjusted by pressing the Increase + or Decrease - buttons.
3. The default time for the Hot Plate mode in P1 is 45 minutes. This can be adjusted by pressing the timer icon  and then increasing or decreasing using the + or - buttons while the timer button and time remaining flashes. If no adjustments are made after the default 45 minutes, the unit will automatically go to standby mode.
4. You can pause cooking by pressing the  button. The hot plate will pause and the  button and display indicator light will flash. To resume cooking, press the  button and the  light will illuminate. At the same time, the  will flash. Press the  again, the  light will go out and the product will start cooking. To stop cooking, press and hold the  button for 2 seconds, and the appliance will enter the standby state and the power button and display will illuminate and the  button light will go out.

### Warmer Mode

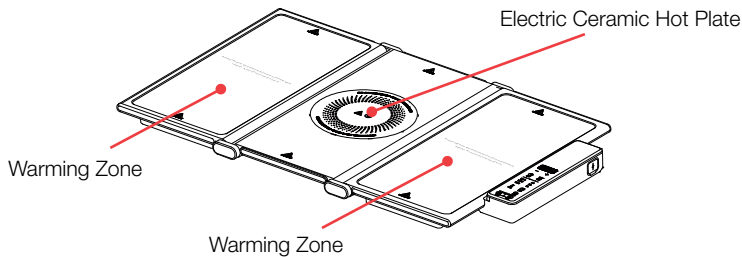
1. The power button will flash once the power is turned on and a beep will sound. At this stage, only the power key is in use and the product is in standby mode.
2. In standby mode, press the Warmer Mode button  to start warming the zones with the default temperature of 100°C and reservation time of 2 hours. The temperature control and timer buttons will both illuminate.
3. Press the temperature control button  to adjust the temperature from any of the three allowable warming temperatures (80°C, 100°C or 120°C).
4. Press the timer button  to adjust the warming countdown timer from any of the three allowable settings (1h, 2h or 4h).



## OPERATING INSTRUCTIONS

5. To stop the warming function, press the Warmer Mode button again and the appliance will enter the standby state and the power button and display will illuminate and the Warmer Mode button light will go out. After approximately 1 minute, the unit will go into standby mode and the Power button will flash.

### Warmer & Hot Plate Mode

**NOTE:** The Warmer & Hot Plate modes can work at the same time or independently without affecting each other. When the hot plate mode starts, the warmer panels can also operate at the same time.



1. To activate the electric ceramic hot plate area in the centre of the middle panel, press and hold the Hot Plate button  for two seconds. Refer to more detailed instructions on page 13.
2. To activate the Warmer panels at the same time, press the Warmer Mode button  to start warming the zones with the default temperature of 100°C and reservation time of 2 hours. The temperature control and timer buttons will both illuminate. Refer to more detailed instructions on page 13.

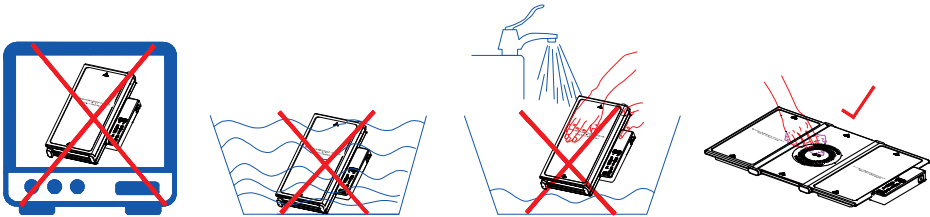
**NOTE:** During Warming mode, the hot plate also heats, but for a short time. The default program automatically heats up for 2 seconds and stops for 34 seconds to reach a consistent 140°C. The temperature of the left and right Warmer panels are different from the hot plate. If you select from the three allowable warming temperatures (80°C, 100°C or 120°C). The hot plate will slowly heat up until it stabilizes and reaches 140°C. This enables you to have another area for warming food.

## TROUBLESHOOTING

<b>Fault</b>	<b>Reason</b>	<b>Solution</b>
Displays E1	Open circuit or short circuit of internal electrical components.	Contact Customer Care Centre.
Displays E3	Thermocouple fault.	Contact Customer Care Centre.
No electricity	Fuse blown.	Contact Customer Care Centre.
	Power board connecting wire falling off/power board damaged/control board connecting wire falling off/control board damaged.	Contact Customer Care Centre.
Electric ceramic hot plate zone not heating	The electric ceramic hot plate is damaged/the connecting wire of the electric ceramic zone falls off.	Contact Customer Care Centre.
Displays E2	Fan is damaged.	Contact Customer Care Centre.
Warming board is not heating	The heating wire connection interface falls off or the heating wire is damaged.	Contact Customer Care Centre.

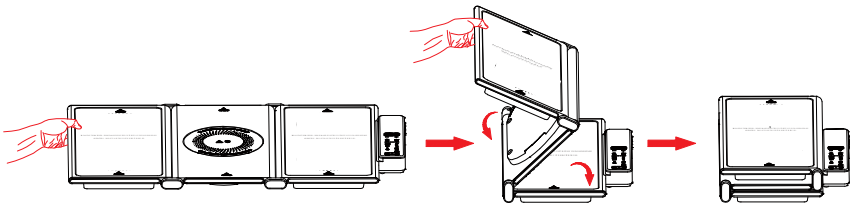
## CARE & CLEANING

- **WARNING:** Unplug the unit and allow to cool completely before cleaning.
- Do not wash in a dishwasher.
- Do not immerse warmer in water for cleaning.
- Do not use metal objects or abrasive cleaner.
- Use a soft cloth to clean.



## STORAGE INSTRUCTIONS








- **WARNING:** Ensure the appliance is cool, clean and dry before storing.
- Storage and folding instructions are shown in below figure: Lift the left warming panel with your left hand and unfold it.



- Do not store the appliance in a hot and humid place.
- Store the appliance in the supplied packaging or in a clean and dry place.



## TIPS FOR YOUR PRODUCT

- **WARNING:** Do NOT use this product when folded.
- During operation, if the panels are rotated more than 90° the unit will shut off. When reactivating, the unit will be in stand by mode.
- When the Hot Plate button  is pressed during operation, cooking pauses and the  blinks. To resume cooking, press the  button and the  light will illuminate. At the same time, the  will flash. Press the  again, the  light will go out and the product will start cooking.
- Always use oven gloves when moving hot containers.
- **WARNING:** Do not touch hot surfaces.

## MAINTENANCE

If the unit fails to operate efficiently, is broken or other problems arise, unplug and do not operate.

Ask for advice by calling your local after sales service agent or the Customer Care Centre on 1300 556 816 (AU) / 0800 666 2824 (NZ).

## WARRANTY

Please refer to the warranty card in the box for warranty information. For any troubleshooting advice, please contact the relative Customer Care Centre below.

Glen Dimplex Australia Pty Ltd  
8 Lakeview Drive,  
Scoresby 3179, Victoria  
Australia  
Ph: 1300 556 816

Glen Dimplex New Zealand Ltd  
38 Harris Road, East Tamaki,  
Auckland 2013  
New Zealand  
Ph: 0800 666 2824







Recycling: Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and wellbeing.

Expanded Polystyrene Disposal: The websites listed below can assist in the responsible disposal of EPS (Expanded Polystyrene) packaging products.

Australia: <https://recyclingnearyou.com.au/polystyrene> and/or <http://epsa.org.au>

New Zealand: <https://greenbusinesshq.com/epsrecycling> and/or

<https://www.plastics.org.nz/environment/recycling-disposal/eps-recycling>

**morphyrichards**

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